



Matagalpa • Nicaragua
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www.martinasplace-hostal.com

GROUP RESERVATION and cancellation policy

1. To guarantee the group reservation the customer must make a deposit of 50% at the time of the confirmation and 20 days before the group arrival date. Otherwise the reservation will be cancelled.
2. The remaining 50% must be paid 5 days before the group arrival date. If the customer cancels 3 days before, 90% of the total amount will be refunded.
3. In case of "NO SHOW" (reservations will be cancelled according to Martina's Place Hostel Cancellation Policy) the customer will lose the 100% of the total amount.
4. Martina's Place Hostel has 35 beds. There will be exclusivity if the group is over 25 people.
5. The dorm (with 10 bunkbeds= 20 beds) is a shared room. If the group wants exclusivity they must pay for the total number of beds.
6. Groups of 10 people or more can choose one of 2 types of breakfast for the whole group.
7. The Hostel will change the sheets and towels every 3 days.
8. The Hostel has laundry service. Price: \$4 / bag.
9. In case of damage to furniture or on-site property the customer will pay the 100% of the cost of the repair or replacement.
10. Our services can be paid in cash, check or bank transfer. If your best option is the bank transfer, please send us an email to salutipeles@martinasplace-hostal.com asking for our bank account number.

Both parties accept and sign the business agreement in this document.

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Hostal Martina's Place

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Customer

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Date

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Date